

# Viewing footage from a HDD removed from a Freedom Server Recorder

## Requirements:

- USB 3.0 or higher HDD caddy
- PC with a USB 3.0+ port and Freedom Client software installed

## Removing a recording drive from a Freedom Server (Type-2 cradle)

1. Ensure the drive is unlocked
2. Place your finger behind the release lever and pull back to release the HDD.



## Removing a recording drive from a Freedom Server (Type-1 cradle)

3. Press and drag the cradle release **button** down (Fig 1.0)
4. With the lever full open, pull the cradle towards you to completely remove. (Fig 1.2)

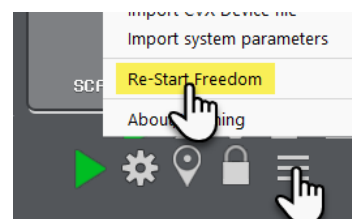


## Inserting the spare drive into the recorder (Type-1 & Type-2)

**Note:** The new HDD must be a Freedom formatted before it can be recognised by the recorder. You can format a disk via the [Windows 'Disk Management'](#) console.

1. With the cradle lever un-locked (fully open at ~90 Degrees) (**Fig 1.2**) insert the spare drive 3 quarters of the way into the empty slot (text label side facing the top), then close the cradle lever, you will feel a click when the level is in a closed position.

2. After the new drive has been inserted, from the Freedom Server software Live view screen click the Menu button and select '**Restart-Freedom**'.



3. Wait about 8 minutes after restarting then check the system is recording.

## Playing back the video footage from the HDD

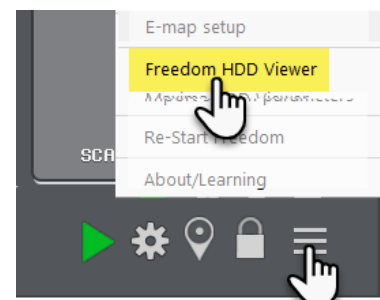
**IMPORTANT!** Never plug in a USB dock containing a HDD removed from a Freedom Server, into a Freedom Server recorder, otherwise video data may be erased. It must be plugged into a Client PC running the Freedom Client software.



The 'Freedom Client' software is required to playback footage from a HDD taken from a Freedom SVR. The software can be downloaded from [www.freedomvms.com/downloads](http://www.freedomvms.com/downloads).

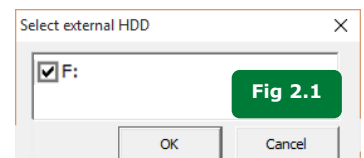
1. Its recommended you plug the caddy into a USB 3.0 or higher port for best performance. Slide the removed HDD into the caddy slot and ensure it is securely seated.
2. Plug the relevant external USB/eSATA cradle into one of your computers USB 3.0/USB2.0 or eSATA ports & wait about 30 seconds after which Windows should detect the new drive.

3. With the Freedom Client software installed, click on its icon to open the software (password is blank on new installations).
4. Click on the hamburger menu in the bottom right of the GUI and select 'Freedom HDD Viewer'.

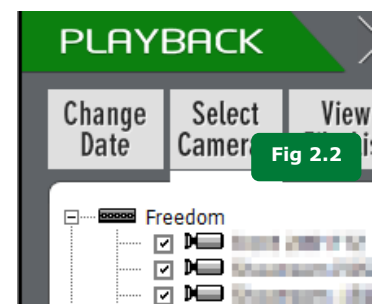


5. A window will open listing all external HDD drives detected with footage, example shown in **Fig 2.1**.

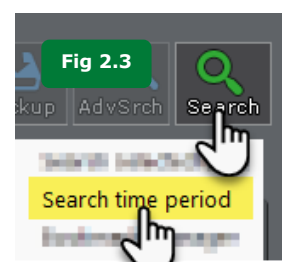
*Note: Only the root folder of a drive is checked for the 'Record Disk' folder. If you copy the contents to a 'sub-folder' it will not show up.*



6. Tick the appropriate drive letter, then click 'OK'.
7. This will open the Playback module (**Fig 2.2**), click on the '+' plus sign next to the recorder name to expand the camera list, then tick the cameras you wish to review (maximum 4 at a time).



8. Click on the 'Search' button and select 'Search Time Period' see (Fig 2.3.) and enter the time range you wish to search, then click 'Search'. (Fig 2.4)
9. The selected cameras will start streaming in the Playback screen.



To learn more about how to review footage refer to the following material:

- [Reviewing Footage Guide.pdf](#)